

CHAPTER I INTRODUCTION

1.1. Introduction to Company

PT Global Vita Nutritech (GVN) is the first company in Indonesia in the premix manufacturing industry that is focusing on customized vitamins, minerals, and other functional ingredients premixed for food and nutraceutical industries. PT GVN is located in West Java, Cikampek, which is more precisely located in the Indotaisei Industrial Area and it was first established in September 2016 by becoming the subsidiary of Kalbe Nutritionals or also known as PT Sanghiang Perkasa and did their first commercial production in 2018. One of their strength points to help the customers to simplify their production process is by providing product size based on finished-good production batch, or simply called premixed batching. This point could also become a solution for other industries to avoid the waste of the excess materials and reduce the complexity of handling numerous inventories.

Reliable quality system in offering creative solutions to customers is believed to be very important by PT GVN. This is supported by their compliance with food safety, quality, and other international standards by obtaining and upholding FSSC 22000 and Halal Assurance System Certifications. Moreover, in order to enhance their business to further opportunities and enhance the quality of their products, PT GVN also already achieved the Kosher Check Certification, which ensures that the product is produced in strict control.

1.2. Company Vision and Mission

PT Global Vita Nutritech is a company that is providing high quality premix and minor ingredients solutions for food and nutraceutical business which has a vision, namely to be the preferred partner to enhance your premix and minor ingredients supply chain process. Furthermore, the mission of PT Global Vita Nutritech is to simplify our life through quality products and creative solutions.

1.3. Main Activity in Company

PT Global Vita Nutritech is a Business to Business (B2B) company, in which they sell their products to other food and nutraceutical manufacturers. This is aligned with their WBAWI (What Business Are We In) which is providing high quality premix and minor ingredients solutions for food and nutraceutical business. There are two types of products in PT GVN, which are IBMIX and IC (Item Compile) and they consist of vitamin, mineral or other functional ingredients. IBMIX is a mixture of several materials into one product, while IC is a compilation between several materials into one package and it could also consist of IBMIX, but the materials in IC are not mixed together. The similarities between IBMIX and IC is that both of the product's materials and weight are requested by the customer, but PT GVN could also give some recommendations to the customer who are still

lacking knowledge regarding the product. Currently, the customer of PT GVN is the food and beverages manufacturer as well as other companies from Kalbe Group itself and the customers are coming from inside as well as outside of Indonesia.

1.4. Organizational Structure in Company

Organizational structure plays a very crucial role in the functioning and success of a company. By the availability of the organizational structure in a company, a well-defined structure of communication could be built and the communication confusion could be reduced. The efficiency and productivity of a company could also be clearly determined because there is workflow and the decision making could be more effective.

PT GVN is composed of six departments controlled by the management team, which are process development or also known as research and development, quality assurance and quality control, finance, production, PPIC and procurement. All of the departments have their own tasks and responsibilities, with the process development department responsible for formulating the products for the customer as well as giving approval that the product is eligible to be released to the customer or not. The quality assurance and quality control is responsible in creating and ensuring the safety of the system as well as the products, and at the same time, they will also have a collaboration with the process development department in giving approval that the product is eligible to be released to the customer or not. Basically the quality assurance and quality control is a different position, but in PT GVN, they merge and it is currently handled by one team. The finance department is responsible for monitoring and controlling every financial movement and recording it in their data. The production department is responsible for receiving the materials in the warehouse, storing the materials in the warehouse, recording the arriving materials in the warehouse, weighing the materials into packaging as requested by the customer, and packing the consumer products to the packaging. The PPIC and procurement is responsible for managing the inventory of the company as well as the procurement of the required goods and services.

During the internship period, the author joined the process development department, with mentors Indra Purnomo as the head of the process development team, and Secundina Frida as the process development staff. The author will be responsible for helping the projects as well as the job given by the mentors.